

Dudley Domestic Abuse: Directory of Specialist Services for All Ages

Please Note: The below listed services operate within Dudley Borough or provide services to Dudley residents. The service delivered is either by a statutory agency or through an organisation that holds a contract with one of these statutory agencies.

Services for adults

Organisation and Name of Service	Service Provided	Age range for service provided	Gender for service provided	How to Access the Service (Referrals /Contact Details)
<p><b>Dudley Domestic Abuse Partnership</b></p> <p><b>SINGLE POINT OF CONTACT</b></p>	<p><b>A single point of contact for victims of domestic and sexual violence and abuse, including Forced Marriage and ‘Honour’ Based Abuse</b></p> <p>The number gives those who need help a direct line to a range of support services offered by providers including refuge accommodation or additional home security.</p> <p>The number is also be open to victim's families and professionals and helps people get to the right service as easily as possible as and when support is needed.</p>	<p>16+</p>	<p>All</p>	<p><b>01384 455411 – 24 hours 7 days a week</b></p> <p>Text or WhatsApp on 07384 466 181 – messages checked 9am-9pm Monday-Friday except bank holidays (messages received at other times will be responded to within these hours)</p> <p>Live chat with the SPOC on <a href="http://www.blackcountrywomensaid.co.uk">www.blackcountrywomensaid.co.uk</a> – just look for the chat icon on the left hand side of the screen; web chat is open Monday to Fridays, 10am to 2pm, except on bank holidays</p>
<p><b>Ask Marc</b></p>	<p><b>Ask Marc</b> offers men living In the Black Country specialist support around domestic abuse, rape and sexual violence,</p>		<p>Male and Transgender</p>	<p><a href="mailto:info@askmarc.org.uk">info@askmarc.org.uk</a></p>

	<p>childhood sexual abuse, grooming and exploitation, stalking, forced marriage and so-called “honour”-based violence.</p> <p>Ask Marc sends out a clear message of hope telling victims <b>you don’t have to deal with it alone: someone is here to listen.</b></p>			<p><a href="http://www.askmarc.org.uk">www.askmarc.org.uk</a></p> <p><b>Or call 0121 289 6402</b></p>
<p><b>Black Country Women’s Aid</b></p> <p>Dudley Domestic Violence and Abuse Support Service</p>	<p>Offers the nationally recognised Independent Domestic Violence Advice (IDVA) Service, providing support, advocacy, safety planning, and risk management to victims of domestic abuse (including Forced Marriage and Honour Based Abuse) assessed as being at medium to high-risk of harm according to the DASH risk assessment tool.</p> <p>BCWA also support victims of Stalking and Sexual Violence.</p> <p>The service also offers advice, training and support to health professionals, relevant third sector organisations and police.</p>	16+	ALL	<p><b>Self-referral:</b> Victims can refer themselves to the service, and we will complete a DASH to assess service eligibility. Depending on the level of risk service users will either be allocated an IDVA or signposted to appropriate services.</p> <p><b>Agency Referrals:</b> agencies will need to complete a referral form and undertake their own DASH risk assessment to determine eligibility for service. If help is needed in completing the DASH, our IDVAs are on hand to offer advice and guidance.</p> <p><b>GP referrals</b> - any GP surgery that is IRIS trained. DA IDVA team</p> <p><b>Contact:</b> SPOC team 01384 455411</p>

				<p>Regional Head of DA services</p> <p>01384 455 411</p> <p>To request a referral form or to refer in:  <a href="mailto:idva@blackcountrywomensaid.co.uk">idva@blackcountrywomensaid.co.uk</a></p> <p>Secure email for referrals:  <a href="mailto:referral.team@sandwellwasn.net">referral.team@sandwellwasn.net</a></p> <p>Email for information, training details/dates  <a href="mailto:info@blackcountrywomensaid.co.uk">info@blackcountrywomensaid.co.uk</a></p> <p>The Cedar Centre Dudley  Unit 5, Dudley Court  The Inhedge  Dudley  DY1 1RR</p>
<p><b>CHADD</b></p> <p>New Beginnings Domestic Abuse Services</p>	<p>Individual projects to provide a 'wrap around service' for each stage of a person's journey to safety; offering choices that enables empowerment and confidence to those who are currently or have previously experienced domestic abuse:</p> <ul style="list-style-type: none"> <li>• Providing support, advocacy, safety planning and risk management and safe refuge accommodation to reduce the immediate risks faced and reduce the harmful effects from domestic abuse (DA).</li> </ul>	16+	All	<p><b>Self referral (phone)</b></p> <p>People can refer themselves to our various New Beginnings projects (including refuge) – we complete a DASH and will allocate the individual to the right service or signpost to</p>

<p>Housing &amp; Homeless IDVA</p>	<ul style="list-style-type: none"> <li>Any risk levels project dependant (high, medium, low) Including abuse by partner or ex- partner; same sex partners, LGBTQ, child to parent, adult child to parent, other family members, forced marriage, honour based violence, sexual assault.</li> </ul> <p>Housing &amp; Homeless IDVA (All risk levels) - working collaboratively to provide a flexible domestic abuse (DA) pathway into services and providing safety planning, risk assessments and case management for DA complex housing related support.</p>		All	<p>the appropriate service.</p> <p><b>Self-referral 'Drop-In'</b> Drop-in service is to enable quick access to an IDVA who can provide immediate safety &amp; support and make referrals to Outreach services, Refuge and any other domestic abuse support with a weekly drop-in session that is located within Dudley Council Plus Housing Department.</p>
<p>It's Never Too Late IDVA &amp; refuge 55+ years</p>	<p>It's Never Too Late – Specialised IDVA support &amp; specific refuge accommodation for older victims 55+ years (all risk levels)</p> <ul style="list-style-type: none"> <li>One to one visits within the home or other safe setting; Co working with adult providers and safeguarding to reduce the risks faced and reduce the impact of abuse.</li> </ul>		All	<p><b>Agency referrals</b> Received via a referral form, having completed a DASH risk assessment with the person they wish to refer (where possible).</p>
<p>Outreach &amp; Support Groups</p>	<ul style="list-style-type: none"> <li>Outreach (medium &amp; low risk levels) - 1 to 1 emotional and practical support, safety &amp; risk management, support planning</li> <li>Support Groups (all risk levels): Support groups can be the 'light bulb' moment for some victims. Structured sessions to change the patterns of behaviour learnt within abusive relationships and recognise potential abusive signs for the future. <ul style="list-style-type: none"> <li>The Power To Change (female adults)</li> <li>You &amp; Me Mum (female parents)</li> <li>55+ years</li> <li>Healthy Relationships (16–21 yrs)</li> <li>Helping Hands (6- 12 years)</li> </ul> </li> </ul>		<p>All</p> <p>Project dependant</p> <p>All</p>	<ul style="list-style-type: none"> <li>Agencies can refer directly via phone to refuge; we would also like to speak with the individual who is being referred.</li> <li>Agencies will need to complete a referral form and complete their own DASH</li> <li>When we have no vacancies we will offer to find alternative accommodation out of</li> </ul>

<p>Sanctuary Service</p> <p>Refuge Accommodation &amp; Support:</p>	<p>Sanctuary Service (all risk levels)- home safety enhancements Safety enhancements for the home, which will enable a person to remain in the familiar surroundings of their own home &amp; with specialist domestic abuse support. It's a free service (criteria applicable)</p> <p>Refuge accommodation&amp; Support (all risk levels) - A range of accommodation &amp; support at a time of crisis. Women, children and men</p> <ul style="list-style-type: none"> <li>• Singles, families (including teenage boys), larger families, older people, mobility issues including wheelchair users</li> <li>• Resettlement (medium &amp; low risk levels) 'after care' support and advocacy to settle into the new home after living within refuge.</li> </ul>		<p>All</p>	<p>borough via a UK wide support network of refuges.</p> <p><b>Contacts</b> Outreach, Support Groups &amp; Sanctuary services: Phone 01384 864232 Monday – Friday Email: <a href="mailto:Outreachpt@chadd.org.uk">Outreachpt@chadd.org.uk</a></p> <p>Housing/Homelessness IDVA: <a href="mailto:ldva@chadd.org.uk">ldva@chadd.org.uk</a></p> <p>It's Never Too Late/Older Victims: <a href="mailto:ldvantl@chadd.org.uk">ldvantl@chadd.org.uk</a></p> <p>Refuge Accommodation&amp; Support 01384 864334 - 24 hours/ 7 days Email: <a href="mailto:dat@chadd.org.uk">dat@chadd.org.uk</a></p>
<p>LGBT IDVA Service - Dudley, Sandwell And Walsall</p>	<p>The service offers specialised LGBT IDVA support to people aged 16+ who are experiencing abuse from partners, ex-partners and family members. They also support LGBT people who are experiencing or are at risk of honour-based violence and forced marriage. They can support clients who are high, medium, and low risk and we provide crisis intervention, advocacy, safety planning, emotional and practical support.</p>	<p>16+</p>	<p>ALL</p>	<p>Call 0121 643 0821 or visit <a href="https://blgbt.org/domestic-violence/">https://blgbt.org/domestic-violence/</a></p>
<p>Victim</p>	<p>Confidential emotional and practical help to people who have</p>	<p>18+</p>	<p>ALL</p>	<p>Any staff member will be able</p>

Support	<p>been affected by crime. We are an independent charity and victims can contact us for support regardless of whether they have contacted the police, and no matter how long ago the crime took place. We will provide support for as long as it takes to overcome the impact of crime. We provide support to enable individuals and families to cope and recover following the impact of a crime.</p> <p>Our services are provided through trained community volunteers in the main, but are supported by dedicated IVA (Independent Victim Advocates) working with children and young people.</p> <p>The support we provide is based on an individual's needs assessment and can vary from emotional support to advocacy and practical help, eg with Criminal Injuries Compensation claims. We offer a range of one-to-one interventions (over the phone, face to face, and through home visits) to support people who need emotional support, whether they are referred to us from the police, through another agency or contact us independently.</p> <p>Support workers specially trained in Domestic Violence and Sexual Violence and Hate Crime are also available</p>			<p>to take the call and then pass onto the relevant IVA</p> <p><b>Contact:</b></p> <p>01384 241 511 / 0300 303 1977</p> <p><a href="https://www.victimsupport.org.uk/">https://www.victimsupport.org.uk/</a></p>
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### Services for children and young people

Organisation and Name of Service	Support / Service Provided	Age range for service provided	Gender for service provided	How to Access the Service (Referrals /Contact Details)
Barnardo's	Support and Mentoring – Confidence Building	Age may vary		0121 550 5271

Black Country Women's Aid	Young person's IDVA support	16-24 (25 lac)	All	<p>Referral in to BCWA SPOC service <b>01384 455411 – 24 hours 7 days a week</b></p> <p>Text or WhatsApp on 07384 466 181 – messages checked 9am-9pm Monday-Friday except bank holidays (messages received at other times will be responded to within these hours)</p> <p>Live chat with the SPOC on <a href="http://www.blackcountrywomenaid.co.uk">www.blackcountrywomenaid.co.uk</a> – just look for the chat icon on the left hand side of the screen; web chat is open Monday to Fridays, 10am to 2pm, except on bank holidays</p>
Black Country Women's Aid	Our Future – Support for CYP affected by DV at home – also linked to operation encompass (see below)	5-18	All	Referral to <a href="mailto:youngpeople@blackcountrywomensaid.co.uk">youngpeople@blackcountrywomensaid.co.uk</a>
Black Country Women's Aid	YPA – Support for Girls at risk of CSE/Sexual abuse where there is an element of gang involvement	Under 18 years	F	Referral to <a href="mailto:youngpeople@blackcountrywomensaid.co.uk">youngpeople@blackcountrywomensaid.co.uk</a>
Black Country Women's Aid	CHISVA (Childrens Independent Sexual Violence advocate)	5-11	All	Referral in to BCWA SPOC service as above
Black Country Women's Aid	CHISVA	11-18	All	Referral in to BCWA SPOC service as above
CHADD Children Young People Workers - Refuge	Helping Hands – Group Work A range of activities around supporting wellbeing, safety and confidence building	6-12	All	CHADD – In house service
DMBC - Family Come	<b>CHIDVA support</b> for young victims/survivors up	12-17	All	Referrals to be made via the

<p>First team (FCF)</p> <p>A Child In Need team which sits within Childrens services</p>	<p>to their 18<sup>th</sup> birthday, or 25 for Care leavers or those with learning difficulties</p> <p style="text-align: center;"><b>IDVA Support</b></p> <p>The IDVA can support any family member experiencing behaviours used by a person to control, dominate, threaten or coerce you. The IDVA will create a practical guide that helps lower your risk of being hurt by your abuser and understand what a healthy relationship looks like, either Domestic Abuse or <b>Child to Parent Violence</b>.</p>	<p>years up to 25 years for care leavers or disabled young people.</p>		<p>following:</p> <p><b>MASH – via Dudley PORTAL</b>          Childrens services – via LCS          Family Solutions / Early Help – via EHM          Unborn Baby Network          MARAC</p> <p>For more details contact: 01384 815676 or Debbie Ashbey: 07827 873482</p>
Family Nurse Partnership	A targeted service for young mothers (aged under 24 years) where support is provided for young parents, including affected by domestic abuse.	Under 24	ALL	<p><a href="https://www.dudleyfnponline.com/">https://www.dudleyfnponline.com/</a></p> <p>01384 366662</p>
Foyer (CHADD)	Young Peoples Supported Accommodation	16-25		01384 455464
LGBT IDVA Service - Dudley, Sandwell And Walsall	<p>The service offers specialised LGBT IDVA support to people aged 16+ who are experiencing abuse from partners, ex-partners and family members. They also support LGBT people who are experiencing or are at risk of honour-based violence and forced marriage.</p> <p>They can support clients who are high, medium, and low risk and we provide crisis intervention, advocacy, safety planning, emotional and practical support.</p>	16+	ALL	<p>Call 0121 643 0821 or visit <a href="https://blgbt.org/domestic-violence/">https://blgbt.org/domestic-violence/</a></p>
Kooth	Providing online support and counselling for 11-25 year olds commissioned by Public Health	11 - 25		<a href="https://kooth.com/">https://kooth.com/</a>
Phase Trust	Support and Mentoring / Young People – Emotional Health and Well	17 +		0121 585 9419
What Centre	Counselling Services - Group and one to one session for children and young people	9-25		01384 379992



